Skyward IT Solutions NASA SEWP VI Ordering Guide

Use this guide to request a quote from Skyward IT Solutions, place an order under either of its NASA SEWP VI contracts, and get help after an order is placed. Skyward publishes this guide under Section A.6 of the SEWP VI Statement of Work and posts an updated version within 10 business days of each contract modification.

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Company data

Contract holder	Skyward IT Solutions
UEI	JHH5NXX58DM4
CAGE code	745E7
Business size and status	Small business; SBA 8(a) certified through May 2027
Main office	2000 Tower Oaks Blvd., Suite 230, Rockville, MD 20852
Main phone	410-449-3003
SEWP VI web page	https://skywarditsolutions.com/sewp-vi
Guide version	Version 1.0, October 2026

1. Contract Information

Skyward IT Solutions holds two NASA SEWP VI contracts, one in Category B and one in Category C, open to every federal agency from November 1, 2026 through October 31, 2036.

Category B

80TECH26D1357

Contract number

Scope	Enterprise-Wide ITC/AV Service Solutions
Contract type	Multiple-award GWAC (IDIQ)
Ordering period	November 1, 2026 through October 31, 2036
SEWP administrative fee	0.34%, included in quoted prices

Category C

80TECH26D0813

Contract number

Scope	Mission-Based ITC/AV Service Solutions
Contract type	Multiple-award GWAC (IDIQ)
Ordering period	November 1, 2026 through October 31, 2036
SEWP administrative fee	0.34%, included in quoted prices

2. About Skyward IT Solutions

Skyward IT Solutions is a small business in Rockville, Maryland, SBA 8(a) certified through May 2027, that delivers technology services to federal agencies. Its customers include the Centers for Medicare & Medicaid Services (CMS), the Federal Emergency Management Agency (FEMA), the Small Business Administration (SBA), the Federal Motor Carrier Safety Administration (FMCSA) and the Department of Transportation (DOT). Its core services include:

- AI/ML, including generative and agentic AI
- Data science and analytics
- Agile DevSecOps and cloud modernization
- Rapid application development
- Customer experience and human-centered design
- Agile program management
- FOIA request management and processing, including Alira, Skyward's cloud-native FOIA platform

Certifications: CMMI Maturity Level 3, ISO 9001:2015 and ISO/IEC 27001:2022.

3. SEWP VI Overview and Scope

NASA SEWP (Solutions for Enterprise-Wide Procurement, pronounced "soup") is a multiple-award GWAC that all federal agencies and their approved contractors use to buy information technology, communication and audio-visual (ITC/AV) products and services. SEWP I was the first GWAC in 1993. The NASA SEWP Program Management Office (PMO) runs the program on a 0.34% fee per order and handles more than 50,000 orders a year.

SEWP VI has three scope categories:

A — Category A: ITC/AV Solutions

B — Category B: Enterprise-Wide ITC/AV Service Solutions

C — Category C: Mission-Based ITC/AV Service Solutions

Skyward holds Categories B and C. To have SEWP confirm a requirement is in scope, send an overview or statement of work to help@sewp.nasa.gov.

Skyward can quote any service within the scope of Category B or Category C once it is on Skyward's SEWP VI contract.

4. Fair Opportunity

FAR 16.505(b)(1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding the micro-purchase threshold and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the Contracting Officer (CO) and that the CO must document the rationale for placement and price of each order. Using the SEWP online Quote Request Tool is the recommended method to assist in this activity and to augment the required decision documentation. The SEWP Quote Request Tool (QRT) will automatically include the Contract Holders within a selected Group or based on a suggested source.

5. How to Obtain a Quote

Request a quote through the SEWP Quote Request Tool (QRT) at www.sewp.nasa.gov, selecting Category B or Category C. You can name Skyward as a suggested source.

Each Skyward quote states how long it is valid, and the 0.34% SEWP fee is included in the quoted prices.

For questions before you submit a request, contact Paul Batkhan, SEWP Program Manager, at 410-449-3003 or pbatkhan@skywarditsolutions.com.

pbatkhan@skywarditsolutions.com

410-449-3003

6. Ordering Process

Each agency follows its own internal ordering process. The SEWP PMO doesn't issue orders; it processes them and forwards them to Skyward.

1. The Contracting Officer issues a delivery order on any valid agency order form, citing 80TECH26D1357 for Category B or 80TECH26D0813 for Category C.
2. The agency or Skyward sends the order to the SEWP PMO at sewporders@sewp.nasa.gov or by fax to (301) 286-0317.
3. The SEWP PMO assigns a SEWP Control Number (SCN) and forwards the order to Skyward, which begins work once it receives the processed order.
4. Modifications go through the SEWP PMO the same way.

7. Post-Delivery Support

For post-delivery questions, contact Paul Batkhan, SEWP Program Manager, at 410-449-3003 or pbatkhan@skywarditsolutions.com, or Taimur Rabbani, SEWP Deputy Program Manager, at 410-449-3003 or trabbani@skywarditsolutions.com.

Installation: as defined in each order's statement of work.

Basic warranty: governed by the terms of each order and the SEWP VI contract.

Extended warranty: available when included in the quote and order.

Technical and software support: as specified in each order. Support after an order ends can be added as an option period or a follow-on order.

Third-party products: any third-party software or products included in an order carry the manufacturer's or publisher's warranty.

8. Troubleshooting an Order

For a problem with an order, email Paul Batkhan, SEWP Program Manager (pbatkhan@skywarditsolutions.com), and Taimur Rabbani, SEWP Deputy Program Manager (trabbani@skywarditsolutions.com), together, or call 410-449-3003. Include the contract number, order number and a short description of the problem.

9. Contact Information

Skyward's SEWP Program Manager and Deputy Program Manager handle quotes, order issues and post-delivery support for both contracts. The NASA SEWP PMO handles order processing and program questions.

Skyward IT Solutions

Role: SEWP Program Manager	Name and title: Paul Batkhan, Chief Information Officer
Phone: 410-449-3003	Email: pbatkhan@skywarditsolutions.com
Role: SEWP Deputy Program Manager	Name and title: Taimur Rabbani, General Counsel
Phone: 410-449-3003	Email: trabbani@skywarditsolutions.com

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NASA SEWP Program Management Office

Contact	Detail
Help Desk email	help@sewp.nasa.gov
Help Desk phone	(301) 286-1478
Hours	Monday through Friday, 7:30 a.m. to 6:00 p.m. Eastern
Orders	sewporders@sewp.nasa.gov; fax (301) 286-0317
Website	https://www.sewp.nasa.gov/sewpvi/